HOWARD UNIVERSITY HOSPITAL

Executive Director - Operations

Howard University Hospital

The rich tradition of leadership and service at Howard University Hospital dates back to 1862.

Over the course of its 145-year history of providing the finest primary, secondary and tertiary health care services, Howard University Hospital has become one of the most comprehensive health care facilities in the Washington, D.C. metropolitan area and designated a DC Level 1 Trauma Center.

Howard University Hospital has retained Summit Talent Group to conduct a national search for the position of Executive Director – Operations (EDO). Based in our nation's capital, Howard University Hospital (HUH) is an urban teaching hospital providing the full continuum of care, with a mission of addressing health disparities and providing service to the most vulnerable among us. Paladin Healthcare partners with HUH on day-to-day management of the hospital system.

Reporting directly to the HUH Chief Executive Officer, the EDO oversees clinical and support operations to include Facilities, Environmental Services, Nutrition Services, Parking, Patient Transport, Public Safety, Rehabilitation Services, Radiology, Oncology, Lab Services, Sleep Lab and Dental Services.

The incumbent builds on HUH's strategic direction of preserving community-based hospital services and enhancing the patient experience. Working closely with the HUH executive leadership team and department directors, as well as University administration and Faculty Practice Plan, the EDO is responsible for effectively navigating a matrix structure to: maintain accrediting and safety standards; standardize processes; drive operational effectiveness and cost containment; promote continuous improvement training and initiatives; manage vendor contract performance and accountability – all leading to quality patient care outcomes, satisfaction and engagement.

The ideal candidate will have earned a Master's Degree in healthcare administration or similar field from an accredited institution. With a passion for collaboration with physicians, staff and the community, the incumbent will embrace a culture of diversity and have a career trajectory of promotional roles within operations, demonstrating a focus on financial stewardship, experience in a unionized environment and a communications style that promotes transparency, teamwork and mission. The ability to influence and inspire, in a respectful and tactful manner, coupled with setting clear expectations, is critical to success.

Retained search services provided by Summit Talent Group

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Summit Talent Group
Executive Search Consultancy

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Summit Talent Group is a boutique executive search and interim leadership placement firm with a national practice in healthcare.

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