



## Chief Operating Officer – Bon Secours Virginia

### Richmond, VA

Richmond's complete livability can be measured in numerous ways:

- Beautiful neighborhoods with striking architecture;
- A vast cultural and educational heritage befitting its more than 200,000 citizens;
- Noted historic prestige tracing back to the early English settlers.

The city consistently ranks among "Best Places to Live and Work in America" in several national publications.

Richmond offers a flourishing cultural community enhanced by several first-class museums and prominent universities, its own symphony, professional ballet and opera, and numerous theater companies and art galleries.

While offering easy access to the ocean, mountains and Washington DC, Richmond features countless pastimes at home. Boutiques and restaurants, numerous sports and entertainment attractions, outdoor pursuits among one of the nation's largest river park systems, and a treasure trove of historic landmarks provide fun times galore.

[www.richmondgov.com](http://www.richmondgov.com)

[Bon Secours Health System \(BSHSI\)](#) has retained [Summit Talent Group](#) to conduct a national search for the newly-created position of Bon Secours Virginia (BSV) **Chief Operating Officer (COO)**, a \$2 billion net revenue, eight hospital, 11,000 employee, 1,350 bed operation, based in the Richmond, VA area.

Reporting to the Bon Secours Virginia Chief Executive Officer (CEO), the COO serves on the executive management team and directly manages a team of hospital executives. The COO will be a true partner with the CEO, both leaders championing employee, physician and patient engagement, reflective of the values, operating principles and mission of the Bon Secours Health System.

The CEO is primarily responsible for strategy, community commitment, governance, and system level initiatives, while the COO dedicates the majority of time on operational excellence across the clinically integrated system of care:

standardization, outcomes, metrics, accountability, productivity, sustainability and performance improvement. In doing so, the COO will drive: core quality dashboard objectives (readmissions, mortality, LOS, HACs); efficiencies for highest quality care at lowest cost (value based); reengineering of in-patient facilities and transforming in-patient infrastructure; taking fixed costs out of the system; best practices in care transition in collaboration with the ambulatory and medical group teams.

The COO provides leadership and direction to the line executives to improve operations, taking an integrated delivery approach to health care. Critical to long-term success is keeping patients and families in the Bon Secours care continuum, seamlessly moving from points of access, while creating volume across service lines.

The COO will be skilled at change management and transformation: balancing the needs of the system strategic quality plan and each individual facility and their communities, while leveraging the opportunities that standardization creates for employee career development and growth.

The ideal candidate will have a Master's Degree (MBA or MHA), more than a decade of experience in multi-hospital/complex senior healthcare administration with a track record of attaining sustainable results; demonstrated experience driving population health initiatives; ability to get results while building "right relationships" and fostering collaboration across the organization.

Retained search services provided by Summit Talent Group

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Summit Talent Group is a boutique executive search and interim leadership placement firm with a national practice in healthcare.

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